

July 18-21

DoubleTree by Hilton Hotel Asheville – Biltmore 115 Hendersonville Road, Asheville, 28803



Cheryl Hart, President Chris Marland, 1st Vice-President Reginald Buie, 2nd Vice-President Troy Powell, Treasurer Elizabeth Blount, Secretary Shannon Morgan, Director Rebecca Harper, Director Ken Krulik, Director Joe Garnett , Director Kevin May, Director

July 18, 2021

#### Dear colleagues and friends:

Although challenging, I must say that it has been with great pleasure that I had the opportunity to serve as President for this great organization for 2020-2021. I certainly wouldn't have been able to serve in this capacity without having a great team of Directors to work alongside me. Big thank you to Shannon Morgan and Troy Powell serving as Co-sponsors of the Conference. We have a second-to-none technical team which include Troy, Elizabeth Blount and Kevin May working through all of the logistics. Lastly, the remaining of the hard working Directors Chris Marland, Reginald Buie, Rebecca Harper, Ken Krulik and Joe Garnett are available to assist you with any concerns that you may have.

I want to thank all of the speakers for their willingness to share their knowledge and expertise on the various topics included on the agenda. Special thanks to our sponsors and the Institute of Government for partnering with the NCAZO year after year. Last but certainly not least, I want to thank all of the Past Presidents, former Directors and the membership for your continued support year after year!

Cheryl D. Hart President



Cheryl Hart, President Chris Marland, 1st Vice-President Reginald Buie, 2nd Vice-President Troy Powell, Treasurer Elizabeth Blount, Secretary Shannon Morgan, Director Rebecca Harper, Director Ken Krulik, Director Joe Garnett , Director Kevin May, Director

## 2021 Summer Conference Agenda July 18 – 21, 2021 DoubleTree by Hilton Hotel Asheville – Biltmore

#### Sunday, July 18, 2021

3:00 pm – 4:00 pm	Pre-Conference Board of Directors Meeting
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4:30 pm – 6:00 pm Registration

6:30 pm – 8:30 pm Welcome Party featuring Dave Owens

#### Monday, July 19, 2021

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Networking

8:30 am – 8:45 am Opening Remarks, President Cheryl Hart

8:45 am – 9:00 am City of Asheville Dignitary

9:00 am - 10:30 am Keynote - Matt Booth (1.5 Credit)

10:30 am – 11:00 am Mid-Morning Break (Light Refreshments & Coffee)

11:00 am - 12:30 pm Keynote - Matt Booth (1.5 Credit)

12:30 pm – 12:45 pm First Timers Attendee Orientation (First Timers Remain Online)

12:30 pm – 5:00 pm Lunch on Your Own

**Team Building Opportunities** 

• French Broad River Tubing (Pick Up Voucher at Registration if Signed Up)

LaZoom Comedy Tour
 (Pick Up Voucher at Registration if Signed Up)



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#### Tuesday, July 20, 2021

7:30 am – 8:30 am	Registration (Light Breakfast)
8:30 am – 9:30 am	Hot Topics Strikes Back, Donald Moore, City of Charlotte
9:30 am – 10:00 am	Mid-Morning Break (Light Refreshments & Coffee)
10:00 am – 11:30 am	Effective Local Government Leadership, Marcus Kellum, Metric One Training & Consulting (1.5 Credit)
11:30 am – 1:00 pm	Banquet Lunch & Award Presentation (Uptown)
1:00 pm – 2:00 pm	Ethics, Jessica Rhue, Onslow County (1 Credit)
2:00 pm – 2:30 pm	Afternoon Break (Light Refreshments)
2:30 pm – 4:00 pm	Human Trafficking, Margaret Henderson, UNC-SOG (1.5 Credit)

#### Wednesday, July 21, 2021

7:30 am – 9:00 am	Buffet Breakfast (Biltmorning Special)		
9:00 am – 10:30 am	Legal Updates, Adam Lovelady & Jim Joyce, UNC-SOG (1.5 Credit)		
10:30 am – 11:00 am	<ul> <li>NCAZO Business Meeting and Swearing in of Officers</li> <li>President's Remarks</li> <li>Membership Comments</li> <li>Swearing in of President</li> <li>Swearing in of 1<sup>st</sup> Vice President</li> <li>Swearing in of 2<sup>nd</sup> Vice President</li> <li>Swearing in of Treasurer</li> <li>Swearing in of Board of Directors</li> <li>Announcement of next Workshop and Conference Locations</li> </ul>		
11:00 am – 11:30 am	Final Remarks and Adjournment		
12:30 pm – 4:00 pm	NCAZO Board of Directors Meeting (Box Lunch)		

#### How to join

You can join LGFCU by opening a Share Account. It's a dividend-earning savings account that's the foundation of every membership, and represents your ownership in the Credit Union.

To open a Share Account, fill out the application (on reverse side) and bring the following with you to your nearest branch:

- Current driver's license or photo ID
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- Minimum deposit of \$25

If you're joining as a family or household member of a current LGFCU member, please also bring the member's account number or proof of LGFCU membership.

Calls may be recorded for quality assurance.

\*Proof may include a signed form from your volunteer manager, pay stub from your employer or signed form from your HR department



- Igfcu.org
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- Igfcu.org/locations



### The cooperative difference

LGFCU is a not-for-profit cooperative. That means that everything we do is driven by our mission to improve the lives of our members.

Each of our members is a stakeholder in LGFCU. All members get a vote and help decide and shape our future, no matter the balance in their accounts.

When the Credit Union grows and makes profits, those profits are passed back to you through lower loan rates, higher dividends on deposits and expanded financial products and services.

Credit unions are rooted in the concept of people helping people. When you join LGFCU, you're not just finding a place to keep your paycheck. You're joining a movement that starts with your Share Account and ripples out to improve the communities around you, the state of North Carolina and even the world.



#### Who can join

We are the first Credit Union exclusively serving North Carolina's local government employees, elected and appointed officials, local volunteers and their families. If you're an employee or volunteer with any of the following, you qualify for membership:

- North Carolina municipalities (cities, towns, villages)
- North Carolina county governments
- Emergency management services (fire, rescue, law enforcement)
- Libraries
- > ABC Boards and store employees
- Councils of Government

- Parks and recreation departments
- Authorities (housing, airport, water, sewer)
- Districts (sanitation, soil, water conservation)
- ▶ Commissions (planning, economic development)
- ▶ Local government associations
- Certain hospitals
- Foster parents

You're also eligible if you're an immediate family member of an LGFCU member, living in the same residence and maintaining a single household unit with an LGFCU member, or the spouse of a deceased person who was eligible for membership. For details visit **lgfcu.org/membership**.











#### **Meet LGFCU**

At Local Government Federal Credit Union, we're dedicated to providing a wide range of financial services to you and your family. We're here to help you make the most of your money so you can focus on what matters to you.



### **Access Virtual Platform**

All conference attendees (both in-person and virtual) have access to the Annual Conference virtual platform.

Access materials by browser, phone app, or both!

To get started, fire up your preferred browser (Google Chrome recommended for the best experience) or download the NCAZO Android or Apple app.



Next, fire up your NCAZO phone app or point your browser to the **Annual Conference Event Home Base.** 

Everyone MUST request a Password Reset to customize your personal login/account and access the virtual platform.

- 1. On your browser or phone app look for and click "Login." This is in the top right corner of the event home base on a browser.
- 2. On the next popup screen, look for and click "Reset Password."
- 3. Enter the email address for your conference registration and then follow the directions you receive in your inbox!



**△** Login

My Account

#### Annual Conference Co-Chairs Shannon Morgan (828) 777-8876 smorgan@ashevillenc.gov Troy Powell (336) 430-2078 troy.powell@greensboro-nc.gov Technology Team Troy Powell (336) 430-2078 troy.powell@greensboro-nc.gov eblount@greenvillenc.gov Elizabeth Blount (252)347-4984kevin.may@charlottenc.gov (954) 298-3433 Kevin May

## Keynote Speaker

### What's the Value of Your Attitude?

What's The Value of Your Attitude? There is an old saying that "attitude is everything". Is that true? I think Attitude is the START of everything! Attitude determines your thoughts and ultimately your actions. In this program you will find that being positive as often as possible helps you be more successful at what you do. You'll leave this program with practical take-a-ways and the motivation to implement them.



### **Matt Booth**







It's an Attitude

Thing!







Thanks for Everything, Dave!





Cheryl Hart, President Chris Marland, 1st Vice-President Reginald Buie, 2nd Vice-President Troy Powell, Treasurer Elizabeth Blount, Secretary Shannon Morgan, Director Rebecca Harper, Director Ken Krulik, Director Joe Garnett , Director Kevin May, Director

**WHEREAS**, Mr. David Owens received a graduate planning degree and law degree from the University of North Carolina – Chapel Hill; and

**WHEREAS,** Mr. David Owens is a valued Professor of Public Law and Government with the UNC School of Government and an Honorary Member of the N.C. Association of Zoning Officials, who has served the NCAZO since 1989; and

**WHEREAS**, Mr. Owens voluntarily assumed the role(s) of an instructor, mentor and friend to aid in the continuing education and professionalism of Certified Zoning Officials across the State of North Carolina; and

**WHEREAS**, Mr. Owens presented numerous instructional sessions on North Carolina land use laws, and policies, planning and zoning court cases, and other relevant information to assist zoning officials in carrying out of their job duties in their various jurisdictions; and

**WHEREAS,** Mr. Owens' publications include numerous books and articles on zoning law, including the basic legal reference, land use law in NC, and the widely used guide for citizen boards, Introduction to Zoning.

#### THEREFORE, BE IT RESOLVED:

**Section 1:** That we commend Mr. Owens for his extraordinary leadership role in advancing the professionalism and knowledge of so many individuals and thank him for his contributions that have resulted in a better understanding of land use law and practices in the State of North Carolina. To honor Mr. Owens, a scholarship will be offered annually in his name.

**Section 2:** That the NCAZO Secretary is hereby directed to record this resolution it its entirety upon the official minutes of this Board and the signed original shall be presented to Mr. David Owens as a token of the high esteem held for him.

Adopted this July 20, 2021

# N·F@CUS

### **Local Government Services**

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Contact: Patti Rader, Manager & COO 704.933.0772 NFocusPlanning.org

## **Board of Directors**

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Director
Warren County





Joe Garnett, CZO
Director
City of Wilmington

Kevin E. May, CZO
Director
City of Charlotte



### In-Person Attendees

**Position** Organization Name Email Gloria Abbotts Town of Carolina Beach gloria.abbotts@carolinabeach.org Planner John Barham Senior Zoning Officer City of Wilmington john.barham@wilmingtonnc.gov Wendell Biddle Zoning Compliance Official New Hanover County wbiddle@nhcgov.com Elizabeth Blount Lead Planner Greenville NC eblount@greenvillenc.gov Karen Bonomolo Planning Technician

Senior Planner **Austin Brinkley Whitney Buck** Systems Coordinator Onslow County Reginald Buie

Senior Planner - Zoning & Land Use Senior Administrative Assistant Enforcement Officer Wayne County Code Compliance Field Supervisor

Zoning Administrator

Community & Cultural Services

Director of Development Services

Planner

Assistant Director Zoning Associate Planner Town Planner Senior Planner Building Inspector Zoning Administrator Zoning Enforcement Officer

Planner I Planning Director Planner III

Senior Comm Dev Planner Code Compliance Field Supervisor

Town Manager Planning Director Zoning Officer

Land Use & Zoning Compliance Officer

Zoning Technician Land Use Administrator

Development & Regulatory Compliance Manager/Zoning Administrator

Planner & Assistant Zoning

Administrator Planning Director

Director Planning/Inspections

Senior Planner

Planning Technician/Code Enforcement

Senior Planner / Zoning Administrator

Permit Clerk

Community Development

Administrator

Zoning Administrator Code Enforcement Officer Planning and Zoning Administrator Zoning and Code Enforcement Chief

Planning Technician

Chief Code Enforcement Officer Planning Project Coordinator - UDO Chatham County Sampson County Government Town of Garner Code Enforcement City of Greensboro

Washington, NC

Marion

City of Rocky Mount Manteo Robeson County City of Belmont Town of Maggie Valley Davie County

Rutherford County City of Gastonia City of Asheville Town of Waynesville Town of Carolina Beach Iredell County CITY OF WILSON

City of Greensboro Town of Black Mountain City of Oxford

City of Wilmington Guilford County Robeson County Town of Waynesville

Town of Shallotte

City of Gastonia City of Brevard

Town of Woodfin Robeson County Jackson County, NC Town of Wilkesboro

Union County Union County Town of Holly Ridge

Burke County Town of Cramerton Warren County City of Jacksonville Town of Nashville City of Asheville City of Burlington City of Charlotte

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Jeremy Hardison Rebecca Harper Mia Harris Carla Harrison Josh Harrold Chervl Hart **Christopher Hatcher** Rhonitta Haves Samantha Hendren **Byron Hickox** Debra Horn

**Shawn Burton** 

**Anthony Cape** 

Michael Dail

Will Deaton

**Tiffany Faro** 

Amy Flyte

**Jess Foster** 

Harry L. Gillis

Olga Grooman

Joe Gates

**Roddy Covington** 

Spencer Crawford

Melissa Dickerson

**JACKIE EASON** 

Kaitland Finkle

**Chrystal Howard** Leigh Huffman

Adrienne Isenhower **Dixon Ivey** John Jeleniewski Joseph Kamperman

Jim King **Betty King** Marsha-Gray Kircher

**Bradley Kirkley** Wayne Y. Krimminger, Jr. Kenneth M. Krulik Jason Larson Shawn Lucas **Haley Mahoney Chris Marland** Kevin May, Jr

### In-Person Attendees

Name Position Organization Email

Jeff McClintock Andrew Meadwell

Grainne Miser
Christina Moon
Shannon D. Morgan
Sherry Moss
Elisa Neal
Andrew Neylon
Patrick O'Mahony
Justin Oakes
Danielle Orloff
Steven Orr
David Owens
Angela Plummer

#### **Troy Powell**

Jason Putnam
Peyton Ratchford
Kevin Reed
Patrick Reidy
Jessica Rhue
Nathan Rhue
Larry Roach
Michael Robertson

Kevin Rothrock ALLYSSA STAFFORD

Penny Sams
Michael Saunders
Michael Saunders
Martha Saunders
Justin Setser
Kendrick Stanton
Chad Staradumsky
Courtney Tanner, AICP
Sean Tencer
Christina Walsh
Brad West
Justin Westbrook
Michael Williams

Zoning Enforcement Officer Director, Development and Facility Services

Development Review Specialist Planning Administrator Development Review Specialist Planning Director

Planner II
Planner II
Associate Planner
Planning Director
Planner
City Manager

Professor

Planner II/Zoning Administrator

Community Improvement Division

Manager
Zoning Officer
Planning Technician
Town Planner
Senior Planner

Director of Planning & Development Director of Community Development Senior Code Compliance Inspector Division Chief - Community Planning &

Zoning

Planning Director SENIOR PLANNER

Zoning enforcement officer Planner/Zoning Administrator

Planner

Planning Technician Town Planner

Chief Zoning and Environmental Officer

Planning Director Planning Director Town Manager Town Planner

Long Range Planning Manager Planning & Inspections Director Assistant Community Development

Director

City of Burlington Davie County

City of Asheville
Town of Carrboro
City of Asheville
Town of Nashville
Waxhaw, NC
Town of Leland
City of Wilmington
Town of Farmville
Town of Aberdeen
Saluda, NC

School of Government Chatham County Planning Department

City of Greensboro

City of Gastonia
City of Belmont
Town of Pine Knoll Shores
Town of Wake Forest
Onslow County

Onslow County Town of Holly Ridge City of Greensboro Town of Mount Pleasant

Town of Blowing Rock TOWN OF FUQUAY-VARINA

City of Asheville Town of Woodfin Woodfin

Morrisville Town of Franklin

Onslow

Town of Sunset Beach Wake Forest Town of Haw River Town of Wilkesboro Town of Wake Forest Town of Aberdeen

Town of Lake Lure

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## Virtual Attendees

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Tony Beasley	Director of Inspections	Town of Garner	tbeasley@garnernc.gov
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Nolan Groce	Development Services Director	Town of Dallas	naroce@dallasnc.net
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Town of Gibsonville

**Brandon Parker** 

Planning Director

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### Virtual Attendees

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Dennis Patton Geoffrey Pearson

Gene Poveromo
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Kimberly Rivenbark
Landus Robertson
Allen Serkin

Nicole Smith
Julie Spriggs
Michele Stegall
Sue Steinhauser
Theresa Thompson
Kelly Traynham
Donna W. Voliva
Matthew Ward
Nancy Watford
Rhonda Wooten

Consultant Code Enforcement Program Manager

Zoning/Code Enforcement Coordinator Code Enforcement Supervisor County Planner HR Director/Deputy Town Clerk Planning Supervisor Executive Director

Senior Planner
Planner II
Planning Director
Planner/Code Enforcement Officer
Planning Director
Director of Planning and Development
Assistant Planning Director
Senior Planner
Site Engineering Supervisor
Development Services Officer

Wake County Planning, Development & Inspections Town of Chapel Hill City of Charlotte Perquimans County Town of Burgaw Durham City-County Cape Fear Council of Governments New Hanover County Town of Rolesville Town of Morrisville City of Havelock Town of Pittsboro City of Roanoke Rapids Currituck County Town of Indian Trail City of Asheville Town of Holden Beach

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## **Board of Directors**

2021-2022



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President
City of Burlington







Shannon Morgan, CZO Second Vice President City of Asheville

Troy D. Powell, MPA, CZO
Treasurer
City of Greensboro





Elizabeth Blount, CZO Secretary City of Greenville

Rebecca Harper, CZO
Director
Iredell County





VACANT Director

Ken Krulik, CZO
Director
Warren County





Joe Garnett, CZO
Director
City of Wilmington

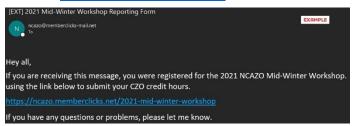
Kevin E. May, CZO
Director
City of Charlotte



# Claiming Credits

### You've put in the contact hours...Now be sure to claim your CZO maintenance credits! Here's how...

1. Shortly after the conference look for an email announcing the portal to claim credit hours is ready. The portal link will also be available on the NCAZO web site landing page (http://www.ncazo.org)

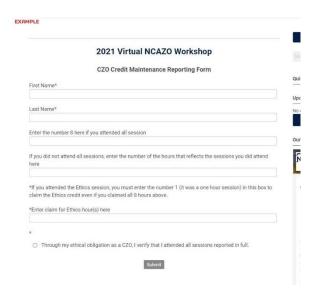




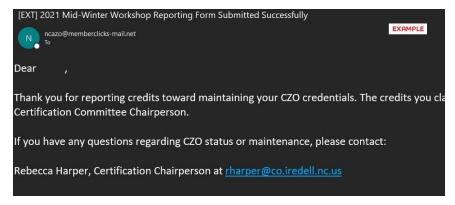
2. Login to the credit hours portal using your 3. Complete the credit hours claim form Memberclicks account information.



AND hit "Submit."



4. You should receive an email for a successful submission.



### Thank You



**North Carolina Association** of Zoning Officials

2020-21 President Cheryl Hart

**Our Members** 



**SCHOOL OF GOVERNMENT** 

**Dave Owens Adam Lovelady** Jim Joyce **Margaret Henderson** 



**Keynote Speaker Matt Booth** 

















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